



SMALL CLAIMS MEDIATION

Mr Bhurji LLB (Hons) QDR(M) MCI Arb MCMI Afil
Effective Dispute Solutions LTD
41 Hanover Road
Birmingham
West Midlands
B65 9EB

Tuesday 1st September 2015

Dear Harvinder

Mediation panel reference

Since joining our Tenancy Deposit Service mediation panel, you have mediated 195 telephone mediation cases for us which have all concerned disputes between landlords, tenants and where applicable their agents.

The disputes have related to whether the deposit paid, should be returned to the tenant(s), kept by the landlord in entirety / proportion, following alleged damage, rent arrears and repairs, the majority 186 out of 195 of which you have resolved successfully.

Equally on the 27th August 2015 you mediated and resolved in one day a very complicated family dispute which had been referred to us, which had been ongoing for five years. The claimant father was suing his daughter and son in law (defendants) for £1,790,000 over properties, you conducted the mediation in Punjabi at times as the claimants first language was not English.

I would not hesitate to recommend you as a mediator.

Yours sincerely

Jo Holland
Chief Executive Officer
CEDR Accredited Mediator