

GEOFFREY T. SMITH & CO.
SOLICITORS
COMMISSIONERS FOR OATHS
David T. Williams B.A. Law (Hons)
Legal Executive: Clive J. Probert F.Inst.L.Ex

32 Waterloo Road,
Wolverhampton
WV1 4BN

TEL: (01902) 426961-2 or 773225
FAX: (01902) 313127
DX: 722231 Wolverhampton-15

Please ask for Mr. Probert

Your Ref:

Our Ref:

12th April 2016

Harvinder S Bhurji
Effective Dispute Solutions
41 Hanover Road
Birmingham
B65 9EB

Dear Harvinder,

Re: Mediation reference

As you are aware my client a builder undertook extensive renovations on a family member's property with a contract price of approximately £60,000, issues arose over the completion of the works, standard, contract price and extra work undertaken which was in contention.

Reluctantly the client commenced proceedings as through his direct communications the matter was not moving anyway forward, even through litigation the process was slower than anticipated.

To put it into context the completion of works was in 2009, litigation was entered into in February 2015, a mediation was finally agreed by both parties and arranged quite speedily by you.

Of course the client wanted a solution at mediation having entered into it in good faith, but needed to take a commercial view of the outstanding invoice, but was not willing to do this at any cost, and although I warned the client to avoid court and further litigation, it would have been a route I would have unfortunately had no choice to pursue if we were unable to come to an agreement at mediation.

Within two and half hours, you managed to get both parties to an agreement, bearing in mind this had been ongoing for 6 years I found you to be very concise, quickly highlighting what issues were agreed, irrelevant and what were disagreed, whereby you focussed us on figures and assisted us to negotiate a settlement of the same.



I am pleased to say the client got back approximately 45% of his claim, which was a figure he could justify and live with, bearing in mind the defendant was initially refusing to pay anything and the cost it would take if this went onto trial.

Thank you, I would be happy to use you again and recommend you to other law firms.

Yours sincerely



Clive J. Probert F.Inst.L.Ex
Legal Executive

