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Our Ref: OSB/DAH/79188.5477
Your Ref James Tongue

Mr Harvinder Bhurji
Effective Dispute Solutions Limited
41 Hanover Road
Birmingham
B65 9EB

Client Confidential

20 May 2015

Dear Harvinder

Mediation **Friday 15 May 2015**

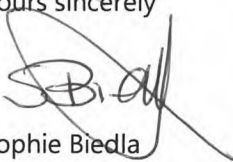
Further to the mediation that you conducted for me on Friday, my client Gwynedd Council, our counsel and I, wish to thank you for bringing this dispute to a satisfactory conclusion.

The case itself was extremely complicated, and concerned several issues to include fishing, boats, equipment, property, economic loss, and a lease, whereby a claim of over £90,000 was instigated, the dispute had been going on for over three years and the paperwork was extensive.

Inevitably an expensive trial would have ensued had the matter not have been resolved at mediation, which was something both parties wished to avoid if possible, your input was instrumental to an agreement being achieved; within four hours you managed to somehow lead the parties to a solution, bearing in mind they were poles apart at the beginning of the session and a solution did not appear to be possible initially.

Thank you for mediating for us I would not hesitate to use you again or recommend you to other solicitors.

Yours sincerely

A handwritten signature in black ink, appearing to read 'S. Biedla', written over a faint circular stamp.

Sophie Biedla
Trainee Solicitor
For and on behalf of BLM