



# CENTRAL MEDIATION SERVICES

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Mr H S Bhurji LLB (Hons) QDR MCI Arb MCMI  
Effective Dispute Solutions Ltd  
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Rowley Regis  
B65 9EB

12<sup>th</sup> February 2007

Dear Mr Bhurji

**Re: Reference**

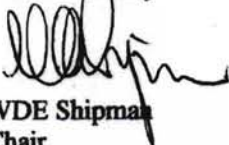
I can confirm that you were involved in the resolution of hundreds of disputes whilst employed as an Alternative Dispute Resolution (ADR) / Civil Mediator for Sandwell Mediation Services from the period covering April 2002 – June 2004 and your subsequent return to the organisation to the post of Manager from the period covering June 2005 – Feb 2006, by which time the organisation had been renamed to Central Mediation Services.

When you originally joined us in 2002 your primary role was the promotion and resolution of ADR (Civil) disputes, of which you were the lead Mediator on 160 cases, mediating a wide range of issues such as; consumer, contractual, fence, debt, family, trees, property, separation, employment, harassment, damage to property, access, landlord and tenant, planning applications, and commercial disputes.

Throughout your time with us you were also the lead Mediator on approximately 200 neighbour (community) disputes relating to issues such as parking, noise, rubbish, vandalism, racial discrimination, pets and harassment. You also acquired experience and co - mediated with other colleagues in victim/offender and homelessness mediations as well as conciliating complaints made against NHS professionals and arbitrating for Sandwell Metropolitan Borough Council's Housing Arbitration panel of which I believe you still are a member.

Approximately 85% of the cases you mediated were two party disputes, whereby the remaining 15% were multi party disputes involving three or more parties. Your success rate was approximately 85%, you undertook your duties in a professional manner and I would have no hesitation to recommend you as a Mediator.

Yours sincerely



WDE Shipman  
Chair



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