

To Whom it may concern

Our ref  
Your ref  
Date  
Direct line  
Direct fax  
Email

CGM.mcm  
15 February 2012  
023 8048 2289  
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cliff.morris@parissmith.co.uk

Dear Sirs

### Mediators Reference

We used Effective Dispute Solutions in respect of a Mediation concerning a dispute over building work undertaken at a property.

Effective Dispute Solutions provided the Mediator, Mr Harvinder Bhurji. The request we received for instructions were clear and concise, and were helpful in setting the agenda for the Mediation.

The Mediation was conducted quickly and concisely, taking significantly less than a full day, due to the timing and tempo provided by the Mediator.

Overall the Mediation was settled quickly between the parties, giving an effective and speedy resolution

We would have no hesitation in recommending Effective Dispute Solutions in the future.

Yours faithfully



**C.G. Morris**  
Associate  
Paris Smith LLP

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