

Mr H Bhurji LLB (Hons)
Effective Dispute Solutions Limited
41 Hanover Road
Birmingham
B65 9EB

MR & Mrs Saville
18 Crownest Drive
Leeds
LS11 8JP

17th November 2008

Dear Mr Bhurji

Re: Mediation reference

My wife and I were the claimants who were experiencing difficulties with the defendant over a fence that separated our two properties, and a strip of land between the 2 properties.

We were very angry and stressed that he had stated that he was going to remove the fence and erect one in its place with material which we had not agreed to, equally as we believe we are the legal owners of the fence and the land in question from the documents that we have in our possession we found this whole situation to be totally unacceptable.

We tried to resolve this with the defendant to no avail, we then took legal advice and were informed a matter like this could cost us in the region of £20,000 if it went onto trial, and therefore we agreed to try mediation.

Having not attended a mediation before we were not exactly sure what to expect, however we found your approach to be comforting, you clearly found the issues in dispute and got the parties to focus on those, we appreciate that you diffused a number of potentially deal breaking moments during the day by using your skills to manage and facilitate the process and lead us to a solution which was agreeable to all.

My wife and I wish to express our thanks to you for giving up your Saturday to mediate this dispute, bearing in mind it took all day, I would definitely use mediation again, and would recommend your services to others.

Yours sincerely



Mr M Saville & Mrs J Saville